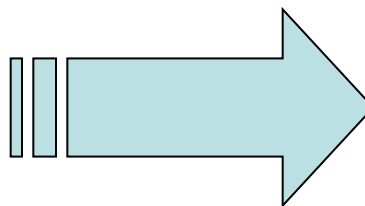




GDCC Juniors Grievance Process



Aggrieved Player or Parent

Dissatisfaction with

- a player's level of participation?
- interaction with the coach?
- interaction with team-mates?



Please do not involve other players or parents

- The first point of contact should always be your game-day coach.
- Secret “sniping” amongst players and parents breeds an unhealthy culture within the group. It undermines the coach and fabric of the team.
- Do not engage those who wish to vent – encourage them to speak to the coach.

Other avenues to pursue.

- After discussing with the game-day coach and giving him opportunity to address the issue, should satisfaction not be reached you may take it to, in this order:
 1. Director of Junior Cricket – [go to contacts page](#)
 2. Junior Co-ordinator – [go to contacts page](#)
 3. Club President – [go to contacts page](#)

Aim of this Process

- A well understood formal process outlining the order in which the various people are involved.
- Facilitate open 2-way discussion about our players' development.
- Help the coaches see things from another perspective
- Maintain healthy team environment based on unity and respect

The Process!

